



Introduction

Microsoft Office applications can execute macros to automate routine tasks. However, macros can contain malicious code resulting in unauthorised access to sensitive information as part of a targeted cyber intrusion.

This publication has been developed to discuss approaches that can be applied by organisations to secure systems against malicious macros while balancing both their business and security requirements.

The names and locations of Group Policy settings used in this publication are taken from Microsoft Office 2016 and are equally applicable to Microsoft 365, Office 2021 and Office 2019. Some differences however may exist for earlier versions than Microsoft Office 2016.

Background

An increasing number of attempts to compromise organisations using malicious macros have been observed. In particular, malicious actors have been observed using social engineering techniques to entice users into executing malicious macros in Microsoft Office files. The purpose of these malicious macros can range from cybercrime to more sophisticated exploitation attempts.

By understanding the business requirements for the use of macros, and applying the recommendations in this publication, organisations can effectively manage the risk of allowing macros in their environments.

Macros explained

What are macros?

Microsoft Office files can contain embedded code (known as a macro) written in the Visual Basic for Applications (VBA) programming language.

A macro can contain a series of commands that can be coded or recorded, and replayed at a later time to automate repetitive tasks. Macros are powerful tools that can be easily created by novice users to greatly improve their productivity. However, malicious actors can also create macros to perform a variety of malicious activities, such as assisting in the compromise of workstations in order to exfiltrate or deny access to sensitive information.

How are macros verified and trusted?

Microsoft Office has both trusted document and trusted location functions. Once trusted documents or trusted locations are defined, macros in trusted documents or macros in Microsoft Office files in trusted locations automatically execute

when the files are opened. While the use of trusted documents is discouraged, trusted locations when implemented in a controlled manner can allow organisations to appropriately balance both their business and security requirements.

Microsoft Office applications allow developers to include information about themselves by digitally signing their macros. The signing certificate that is used to create a signed macro confirms that the macro originated from the signatory, while the signature itself confirms that the macro has not been altered. Digital signing certificates can be self-generated by users, obtained from a commercial Certificate Authority or obtained from an organisation's security administrator if they operate their own Certificate Authority.

How can I determine which macros to trust?

To manage the use of macros within an organisation, all macros created by users or third parties should be reviewed by an independent party to the developer and assessed to be safe before being approved for use within the organisation.

When assessing whether macros are safe or not, assessors should ask themselves the following questions:

- Is there a business requirement for a particular macro?
- Has the macro been developed or provided by a trusted party?
- Has the macro been validated by a trustworthy and technically skilled party?

Securing systems against malicious macros

The following table displays the security benefit, business impact and implementation difficulty of different approaches to managing macros in Microsoft Office files.

Approach	Security Benefit	Business Impact	Implementation Difficulty
Macros are disabled for users that do not have a demonstrated business requirement	Very high	Low	Low
Only macros from trusted locations are enabled	High	High	Medium
Only macros digitally signed by trusted publishers are enabled	High	Medium	High
Users decide which macros to enable on a case-by- case basis	Low	Low	Low
All macros are enabled	None	None	Low

Macros are disabled for users that do not have a demonstrated business requirement

If users do not have a demonstrated business requirement for macro use, support should be disabled across the Microsoft Office suite. Furthermore, to prevent users or malicious actors from bypassing macro security controls, all support for trusted documents and trusted locations should be disabled.

To ensure users cannot knowingly or unintentionally alter macro security controls via a Microsoft Office application's Trust Center interface, organisations should apply macro security controls using Group Policy settings.

Only macros from trusted locations are enabled

If organisations have a business requirement for macro use, approved macros in Microsoft Office files in trusted locations can be allowed to execute. However, only specific Microsoft Office applications for which there is a business

requirement for macro use should be allowed to execute approved macros. All other Microsoft Office applications should have support for macros disabled.

To prevent users or malicious actors from bypassing macro security controls, support for trusted documents should be disabled while trusted locations should prevent all users, except for approved users, from adding or modifying macros in Microsoft Office files in these locations. Using an appropriately secured network path as a trusted location can assist in the centralised management and control of macros in Microsoft Office files.

To ensure users cannot knowingly or unintentionally alter macro security controls via a Microsoft Office application's Trust Center interface, organisations should apply macro security controls using Group Policy settings.

Only macros digitally signed by trusted publishers are enabled

If organisations have a business requirement for macro use, only macros digitally signed by trusted publishers can be allowed to execute. However, only specific Microsoft Office applications for which there is a business requirement for macro use should be allowed to execute digitally signed macros. All other Microsoft Office applications should have support for macros disabled.

To prevent users or malicious actors from bypassing macro security controls, support for trusted documents and trusted locations should be disabled.

To further reduce the likelihood of malicious actors signing a malicious macro and it being executed by users, the ability to enable macros signed by an untrusted publisher, or add additional trusted publishers, should be disabled for users. This includes via the trust bar, backstage view, Internet Options control panel and the use of certificate management tools.

Organisations should take care to sufficiently test this approach before implementation to ensure that there are no unintended consequences of implementing the above restrictions on Microsoft Office and certificate management functionality within their environment.

To ensure users cannot knowingly or unintentionally alter macro security controls via a Microsoft Office application's Trust Center interface, organisations should apply macro security controls using Group Policy settings.

Users decide which macros to enable on a case-by-case basis

If organisations have a business requirement for macro use, they should manage the use of macros in their environment using one of the recommended approaches discussed below. Relying on users to make correct security decisions one hundred percent of the time is not a realistic expectation considering the sophistication of many spear phishing attempts. As such, allowing users to decide which macros to enable on a case-by-case basis presents a significant risk and should not be implemented.

All macros are enabled

If organisations have a business requirement for macro use, they should manage the use of macros in their environment using one of the recommended approaches discussed below. Allowing unrestricting execution of all macros presents a serious risk and should never be implemented.

Recommended approaches

To protect themselves against malicious macros, organisations should implement one, or a combination, of the following approaches:

- macros are disabled for users that do not have a demonstrated business requirement
- only macros from trusted locations are enabled
- only macros digitally signed by trusted publishers are enabled.

In addition to the recommended approaches above, organisations should:

implement application control to mitigate a malicious macro running unapproved applications

- implement email and web content filtering to inspect incoming Microsoft Office files for macros, and block or quarantine them as appropriate
- implement the attack surface reduction rules outlined in the <u>Hardening Microsoft 365, Office 2021, Office 2019 and</u> <u>Office 2016</u> publication
- implement macro execution logging to verify only approved macros are used
- ensure users assigned to assessing the safety of macros have appropriate VBA training.

Group Policy settings

The following Group Policy settings can be implemented depending on an organisation's desired approach to managing macros in Microsoft Office files.

Microsoft Windows

Group Policy Setting	All Macros Disabled	Only Macros from Trusted Locations	Only Macros Digitally Signed by Trusted Publishers			
Computer Configuration\P Control Panel	olicies\Administration Templat	tes\Windows Components\Int	ternet Explorer\Internet			
Disable the Content page	N/A	N/A	Enabled			
User Configuration\Admin Restricted/Permitted snap	istrative Templates\Windows C -ins	Components\Microsoft Manag	gement Console\			
Certificates	N/A	N/A	Disabled			
Microsoft Office 20	Microsoft Office 2016					
Group Policy Setting	All Macros Disabled	Only Macros from Trusted Locations	Only Macros Digitally Signed by Trusted Publishers			
User Configuration\Policie	s\Administration Templates\M	licrosoft Office 2016\Security	Settings			
Automation Security	Enabled	Enabled	Enabled			
	Set the Automation Security level: Disable macros by default	Set the Automation Security level: Use application macro security level	Set the Automation Security level: Use application macro security level			
Disable all Trust Bar notifications for security issues	N/A	N/A	Enabled			
Disable VBA for Office applications	Enabled	Disabled	Disabled			
Macro Runtime Scan Scope	N/A	Enable for all documents	Enable for all documents			

Group Policy Setting	All Macros Disabled	Only Macros from Trustee Locations	d Only Macros Digitally Signed by Trusted Publishers	
User Configuration\Policie	es\Administration Template	es\Microsoft Office 2016\Securit	ty Settings\Trust Center	
Allow mix of policy and user locations	Disabled	Disabled	Disabled	
Aicrosoft Access 2	2016			
Group Policy Setting	All Macros Disabled	Only Macros from Trusted Locations	d Only Macros Digitally Signed by Trusted Publishers	
User Configuration\Policie Center	es\Administration Template	es\Microsoft Access 2016\Applio	cation Settings\Security\Trust	
Block macros from running in Office files from the Internet	N/A	Enabled	Enabled	
Turn off trusted documents	Enabled	Enabled	Enabled	
Turn off Trusted Documents on the network	Enabled	Enabled	Enabled	
/BA Macro Notification	Enabled	Enabled	Enabled	
Settings	Disable all without notification	Disable all without notification	Disable all except digitally signed macros	
User Configuration\Policie Center\Trusted Locations	es\Administration Template	es\Microsoft Access 2016\Applio	cation Settings\Security\Trust	
Allow Trusted Locations on the network	Disabled	Enabled	Disabled	
Disable all trusted ocations	Enabled	Disabled	Enabled	
User Configuration\Policies\Administration Templates\Microsoft Access 2016\Disable Items in User Interface\ Custom				

Disable commands

N/A

N/A

Enabled Enter a command bar ID to disable: 19092

Microsoft Excel 2016

Group Policy Setting	All Macros Disabled	Only Macros from Trusted Locations	Only Macros Digitally Signed by Trusted Publishers			
User Configuration\Policies\Administration Templates\Microsoft Excel 2016\Disable Items in User Interface\ Custom						
Disable commands	N/A	N/A	Enabled Enter a command bar ID to disable: 19092			
User Configuration\Policie	s\Administration Templates\M	licrosoft Excel 2016\Excel Opt	ions\Security			
Scan encrypted macros in Excel Open XML workbooks	N/A	Scan encrypted macros (default)	Scan encrypted macros (default)			
User Configuration\Policie	s\Administration Templates\M	licrosoft Excel 2016\Excel Opt	ions\Security\Trust Center			
Block macros from running in Office files from the Internet	N/A	Enabled	Enabled			
Trust access to Visual Basic Project	Disabled	Disabled	Disabled			
Turn off trusted documents	Enabled	Enabled	Enabled			
Turn off Trusted Documents on the network	Enabled	Enabled	Enabled			
VBA Macro Notification	Enabled	Enabled	Enabled			
Settings	Disable all without notification	Disable all without notification	Disable all except digitally signed macros			
User Configuration\Policies\Administration Templates\Microsoft Excel 2016\Excel Options\Security\Trust Center\ Trusted Locations						
Allow Trusted Locations on the network	Disabled	Enabled	Disabled			
Disable all trusted locations	Enabled	Disabled	Enabled			

Microsoft Outlook 2016

Group Policy Setting	All Macros Disabled	Only Macros from Trusted Locations	Only Macros Digitally Signed by Trusted Publishers
User Configuration\Policies Custom	s\Administration Templates\N	licrosoft Outlook 2016\Disable	e Items in User Interface\
Disable commands	N/A	N/A	Enabled
			Enter a command bar ID to disable: 19092
User Configuration\Policies	s\Administration Templates\M	licrosoft Outlook 2016\Securit	y\Trust Center
Apply macro security settings to macros, add- ins and additional actions	Enabled	Enabled	Enabled
Security settings for	Enabled	Enabled	Enabled
macros	Security Level: Never warn, disable all	Security Level: Never warn, disable all	Security Level: Warn for signed, disable unsigned
Microsoft PowerPo	oint 2016		
Group Policy Setting	All Macros Disabled	Only Macros from Trusted Locations	Only Macros Digitally Signed by Trusted Publishers
User Configuration\Policies	s\Administration Templates\M	licrosoft PowerPoint 2016\Dis	able Items in User
Disable commands	N/A	N/A	Enabled
			Enter a command bar ID to disable: 19092
User Configuration\Policies	s\Administration Templates\M	licrosoft PowerPoint 2016\Pov	werPoint Options\Security
Scan encrypted macros in PowerPoint Open XML presentations	N/A	Scan encrypted macros (default)	Scan encrypted macros (default)
User Configuration\Policies Trust Center	s\Administration Templates\M	licrosoft PowerPoint 2016\Pov	werPoint Options\Security\
Block macros from running in Office files from the Internet	N/A	Enabled	Enabled
Trust access to Visual Basic Project	Disabled	Disabled	Disabled

Group Policy Setting	All Macros Disabled	Only Macros from Trusted Locations	Only Macros Digitally Signed by Trusted Publishers
Turn off trusted documents	Enabled	Enabled	Enabled
Turn off Trusted Documents on the network	Enabled	Enabled	Enabled
VBA Macro Notification Settings	Enabled Disable all without notification	Enabled Disable all without notification	Enabled Disable all except digitally signed macros

User Configuration\Policies\Administration Templates\Microsoft PowerPoint 2016\PowerPoint Options\Security\ Trust Center\Trusted Locations

Allow Trusted Locations on the network	Disabled	Enabled	Disabled
Disable all trusted locations	Enabled	Disabled	Enabled

Microsoft Project 2016

Publishers		Group Policy Setting	All Macros Disabled	Only Macros from Trusted Locations	Only Macros Digitally Signed by Trusted Publishers
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User Configuration\Policies\Administration Templates\Microsoft Project 2016\Project Options\Security\Trust Center

Allow Trusted Locations on the network	Disabled	Enabled	Disabled
Disable all trusted locations	Enabled	Disabled	Enabled
VBA Macro Notification Settings	Enabled Disable all without notification	Enabled Disable all without notification	Enabled Disable all except digitally signed macros

Microsoft Publisher 2016

Group Policy Setting All Macros	Disabled Only Macros from Trusted Locations	Only Macros Digitally Signed by Trusted Publishers
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User Configuration\Policies\Administration Templates\Microsoft Publisher 2016\Disable Items in User Interface\ Custom

Disable commands	N/A	N/A	Enabled
			Enter a command bar ID to disable: 19092
User Configuration\Policie	es\Administration Templates	s\Microsoft Publisher 2016\Secur	ity
Publisher Automation	Enabled	Enabled	Enabled
Security Level	High (disabled)	High (disabled)	By UI (prompted)
User Configuration\Policie	es\Administration Templates	s\Microsoft Publisher 2016\Secur	ity\Trust Center
VBA Macro Notification	Enabled	Enabled	Enabled
Settings	Disable all without notification	Disable all without notification	Disable all except digitally signed macros
Microsoft Visio 20	16		
Group Policy Setting	All Macros Disabled	Only Macros from Trusted Locations	Only Macros Digitally Signed by Trusted Publishers
User Configuration\Policie	es\Administration Templates	s\Microsoft Visio 2016\Disable Ite	ems in User Interface\
Disable commands	N/A	N/A	Enabled
			Enter a command bar ID to disable: 19092
User Configuration\Policie	es\Administration Templates	s\Microsoft Visio 2016\Visio Opti	ons\Security\Macro Security
Enable Microsoft Visual Basic for Applications project creation	Disabled	Disabled	Disabled
Load Microsoft Visual Basic for Applications projects from text	Disabled	Disabled	Disabled
User Configuration\Policie	es\Administration Templates	s\Microsoft Visio 2016\Visio Opti	ons\Security\Trust Center
Allow Trusted Locations on the network	Disabled	Enabled	Disabled
Block macros from running in Office files from the Internet	N/A	Enabled	Enabled
Disable all trusted locations	Enabled	Disabled	Enabled

Turn off trusted documents	Enabled	Enabled	Enabled
Turn off Trusted Documents on the network	Enabled	Enabled	Enabled
VBA Macro Notification	Enabled	Enabled	Enabled
Settings	Disable all without notification	Disable all without notification	Disable all except digitally signed macros
Microsoft Word 20	016		

Group Policy Setting	All Macros Disabled	Only Macros from Trusted Locations	Only Macros Digitally Signed by Trusted Publishers	
User Configuration\Policies\Administration Templates\Microsoft Word 2016\Disable Items in User Interface\ Custom				
Disable commands	N/A	N/A	Enabled	
			Enter a command bar ID to disable: 19092	
User Configuration\Policies\Administration Templates\Microsoft Word 2016\Word Options\Security				
Scan encrypted macros in Word Open XML documents	N/A	Scan encrypted macros (default)	Scan encrypted macros (default)	
User Configuration\Policies\Administration Templates\Microsoft Word 2016\Word Options\Security\Trust Center				
Block macros from running in Office files from the Internet	N/A	Enabled	Enabled	
Trust access to Visual Basic Project	Disabled	Disabled	Disabled	
Turn off trusted documents	Enabled	Enabled	Enabled	
Turn off Trusted Documents on the network	Enabled	Enabled	Enabled	
VBA Macro Notification	Enabled	Enabled	Enabled	
Settings	Disable all without notification	Disable all without notification	Disable all except digitally signed macros	

User Configuration\Policies\Administration Templates\Microsoft Word 2016\Word Options\Security\Trust Center\Trusted Locations

Allow Trusted Locations on the network	Disabled	Enabled	Disabled
Disable all trusted locations	Enabled	Disabled	Enabled

Further information

The <u>Information Security Manual</u> is a cyber security framework that organisations can apply to protect their systems and data from cyber threats. The advice in the <u>Strategies to Mitigate Cyber Security Incidents</u>, along with its <u>Essential</u> <u>Eight</u>, complements this framework.

Contact details

If you have any questions regarding this guidance you can write to us or call us on 1300 CYBER1 (1300 292 371).