



# Information security manual

Last updated: June 2025

## Guidelines for database systems

### Database servers

#### Functional separation between database servers and web servers

Due to the higher threat environment that web servers are typically exposed to, hosting database servers and web servers within the same operating environment increases the likelihood of database servers being compromised by malicious actors. This security risk can be mitigated by ensuring that database servers are functionally separated from web servers.

**Control: ISM-1269; Revision: 3; Updated: Mar-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Database servers and web servers are functionally separated.*

#### Communications between database servers and web servers

Data communicated between database servers and web servers, especially over the internet, is susceptible to capture by malicious actors. As such, it is important that all data communicated between database servers and web servers is encrypted.

**Control: ISM-1277; Revision: 4; Updated: Mar-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Data communicated between database servers and web servers is encrypted.*

#### Network environment

Placing database servers on the same network segment as user workstations can increase the likelihood of database servers being compromised by malicious actors. Additionally, in cases where databases will only be accessed from their own database server, allowing remote access to the database server poses an unnecessary security risk.

**Control: ISM-1270; Revision: 3; Updated: Mar-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Database servers are placed on a different network segment to user workstations.*

**Control: ISM-1271; Revision: 3; Updated: Mar-25; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Network access controls are implemented to restrict database server communications to strictly defined network resources that require access to the database server.*

**Control: ISM-1272; Revision: 2; Updated: Jun-25; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*If only local access to a database is required, networking functionality of database management system applications are disabled or directed to listen solely to the localhost interface.*

## Segregation of development, testing, staging and production database servers

Using database servers across different environments, such as development, testing, staging and production environments, could result in accidental damage to their integrity or exposure of their hosted database contents.

**Control: ISM-1273; Revision: 4; Updated: Mar-25; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Database servers for development, testing, staging and production environments are segregated.*

### Further information

Further information on the functional separation of computing environments can be found in the virtualisation hardening section of the [Guidelines for system hardening](#).

Further information on encrypting communications can be found in the cryptographic fundamentals section of the [Guidelines for cryptography](#).

Further information on network segmentation and segregation can be found in the network design and configuration section of the [Guidelines for networking](#).

Further information on database management system applications can be found in the server application hardening section of the [Guidelines for system hardening](#).

## Databases

### Database register

Without knowledge of all the databases in an organisation, and their contents, an organisation will be unable to appropriately protect their assets. As such, it is important that a database register is developed, implemented, maintained and verified on a regular basis.

**Control: ISM-1243; Revision: 6; Updated: Dec-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*A database register is developed, implemented, maintained and verified on a regular basis.*

### Protecting databases

Databases can be protected from unauthorised copying, and subsequent offline analysis, by applying file-based access controls to database files.

**Control: ISM-1256; Revision: 3; Updated: Sep-18; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*File-based access controls are applied to database files.*

### Protecting database contents

Database administrators and database users should know the sensitivity or classification associated with databases and their contents. In cases where all of a database's contents are the same sensitivity or classification, an organisation should classify the entire database at this level and protect it as such. Alternatively, in cases where a database's contents are of varying sensitivities or classifications, and database users have varying levels of access to the database's contents, an organisation should protect the database's contents at a more granular level.

Restricting database users' ability to access, insert, modify or remove database contents, based on their work duties, ensures that the likelihood of unauthorised access, modification or deletion of database contents is reduced. Furthermore, where concerns exist that the aggregation of separate pieces of content from within a database could

lead to malicious actors determining more sensitive or classified content, the need-to-know principle can be enforced through the use of minimum privileges, database views and database roles. Alternatively, the content of concern could be separated by implementing multiple databases, each with restricted data sets.

**Control: ISM-0393; Revision: 8; Updated: Jun-21; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Databases and their contents are classified based on the sensitivity or classification of data that they contain.*

**Control: ISM-1255; Revision: 4; Updated: Mar-22; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Database users' ability to access, insert, modify and remove database contents is restricted based on their work duties.*

**Control: ISM-1268; Revision: 2; Updated: Jun-25; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*The need-to-know principle is enforced for database contents through the application of minimum privileges, database views, database roles and data tokenisation.*

## Segregation of development, testing, staging and production databases

Using database contents from production environments in non-production environments, such as development, testing or staging environments, could result in inadequate protection being applied to the database contents.

**Control: ISM-1274; Revision: 7; Updated: Mar-25; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Database contents from production environments are not used in non-production environments unless the non-production environment is secured to at least the same level as the production environment.*

## Database event logging

Centrally logging and analysing security-relevant events, including configuration changes, for databases can assist in monitoring the security posture of databases, detecting malicious behaviour and contributing to investigations following cybersecurity incidents.

**Control: ISM-1537; Revision: 5; Updated: Sep-24; Applicability: NC, OS, P, S, TS; Essential Eight: N/A**  
*Security-relevant events for databases are centrally logged, including:*

- *access or modification of particularly important content*
- *addition of new users, especially privileged users*
- *changes to user roles or privileges*
- *attempts to elevate user privileges*
- *queries containing comments*
- *queries containing multiple embedded queries*
- *database and query alerts or failures*
- *database structure changes*
- *database administrator actions*
- *use of executable commands*
- *database logons and logoffs.*

## Further information

Further information on event logging can be found in the event logging and monitoring section of the [Guidelines for system monitoring](#).

## Disclaimer

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